



IMPORTANT SAFETY RECALL

INSTALLATION OF REVISED ENGINE MANAGEMENT SOFTWARE AND REPLACEMENT OF ACCESSORY CENTER STAND SPRING (IF FITTED). TIGER 800 AND TIGER 800XC (INCLUDING ABS MODELS) VIN RANGE: 466334 - 514871

Dear Triumph Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Triumph has decided that defect which relates motor vehicle safety exists in certain model year 2011-2012 Tiger 800 and Tiger 800XC motorcycles. These models require the installation of revised engine management software to prevent engine stalling on deceleration. Without the revised software, you may experience an unexpected engine stall situation when decelerating which may increase the risk of a crash. Our records show that you are the owner of an affected motorcycle. In addition, should your motorcycle also be fitted with a Triumph center stand kit, we shall replace return, which has been seen to fracture in service. Should the spring fail while riding, the center stand would drop and drag on the road surface, which may also increase the risk of a crash.

VIN:

To correct this condition, your dealer will download a new tune into the motorcycles ECU and if necessary install a new center stand spring. The service and parts will be provided free of charge. This work will take about ½ hour to complete however, additional time may be required depending on how dealer appointments are scheduled and processed. We urge you to contact your local Triumph dealer immediately to arrange an early appointment with the service department.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Should you need to discuss any aspect of this please contact your dealer who will be able to answer any enquiries. If necessary, you can of course call our Customer Service Department at Triumph at the address below.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your patience and support in helping us to keep you safe

Sincerely Yours,
Scott H. Callander
Triumph Motorcycles



Triumph Motorcycles Ltd Safety Recall Reply Form

IMPORTANT SAFETY RECALLS

SERVICE BULLETIN 430 & 431 refer

INSTALLATION OF NEW ENGINE MANAGEMENT TUNE AND (IF NECESSARY) REPLACEMENT
CENTRE STAND RETURN SPRING.

To The Current Owner (please complete your details)

Reg No:

VIN:

☐ The machine is booked into:

Date Bike Booked in for modification.	
Name of Dealer undertaking modification	

The vehicle is not available because: (please tick as appropriate)

- ☐ The vehicle has been written off
☐ The vehicle has been stolen
☐ The vehicle has been sold (please provide new owner details below if known)

Name of new owner	
Address of new owner	
Or your new address	
Town	
County	
Postcode	
Approx. Date Bike Sold to new owner	

Please return this form in the pre-postage paid envelope to The Recall Coordinator, Warranty Dept, Triumph Motorcycles Ltd.

Please visit our web site www.Triumphmotorcycles.com for details of our new models and to join the Riders Association of Triumph – a free to enter club to receive regular information about Triumph and its products and activities.

Thank you for taking the time to complete and return this important safety recall document



Triumph Motorcycles Ltd Safety Recall Reply Form

IMPORTANT SAFETY RECALLS

SERVICE BULLETIN 430 & 431 refer

INSTALLATION OF NEW ENGINE MANAGEMENT TUNE AND (IF NECESSARY) REPLACEMENT
CENTRE STAND RETURN SPRING.

To The Current Owner (please complete your details)

Reg No:

VIN:

☐ The machine is booked into:

Date Bike Booked in for modification.	
Name of Dealer undertaking modification	

The vehicle is not available because: (please tick as appropriate)

- ☐ The vehicle has been written off
☐ The vehicle has been stolen
☐ The vehicle has been sold (please provide new owner details below if known)

Name of new owner	
Address of new owner	
Or your new address	
Town	
County	
Postcode	
Approx. Date Bike Sold to new owner	

Please return this form in the pre-postage paid envelope to The Recall Coordinator, Warranty Dept, Triumph Motorcycles Ltd.

Please visit our web site www.Triumph.co.uk for details of our new models and to join the Riders Association of Triumph – a free to enter club to receive regular information about Triumph and its products and activities.

Thank you for taking the time to complete and return this important safety recall document.

